



FWF and
Access to
Remedy

UN Framework on Business & Human Rights:

Protect
Respect
Remedy

ACCESS TO REMEDY

ACCESS TO REMEDY



Factory systems



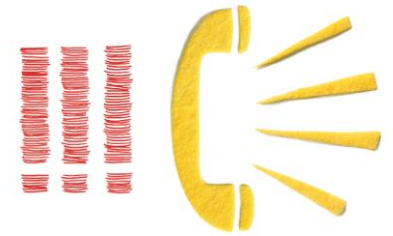
Unions & NGOs



Labour inspectorates,
courts, etc.



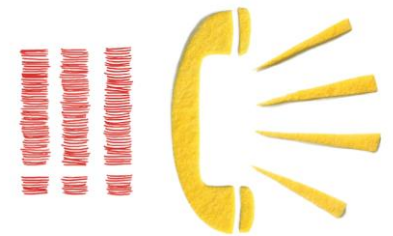
Worker Access to
Remedy



Multistakeholder
systems



Brand systems



OECD, UN, etc.

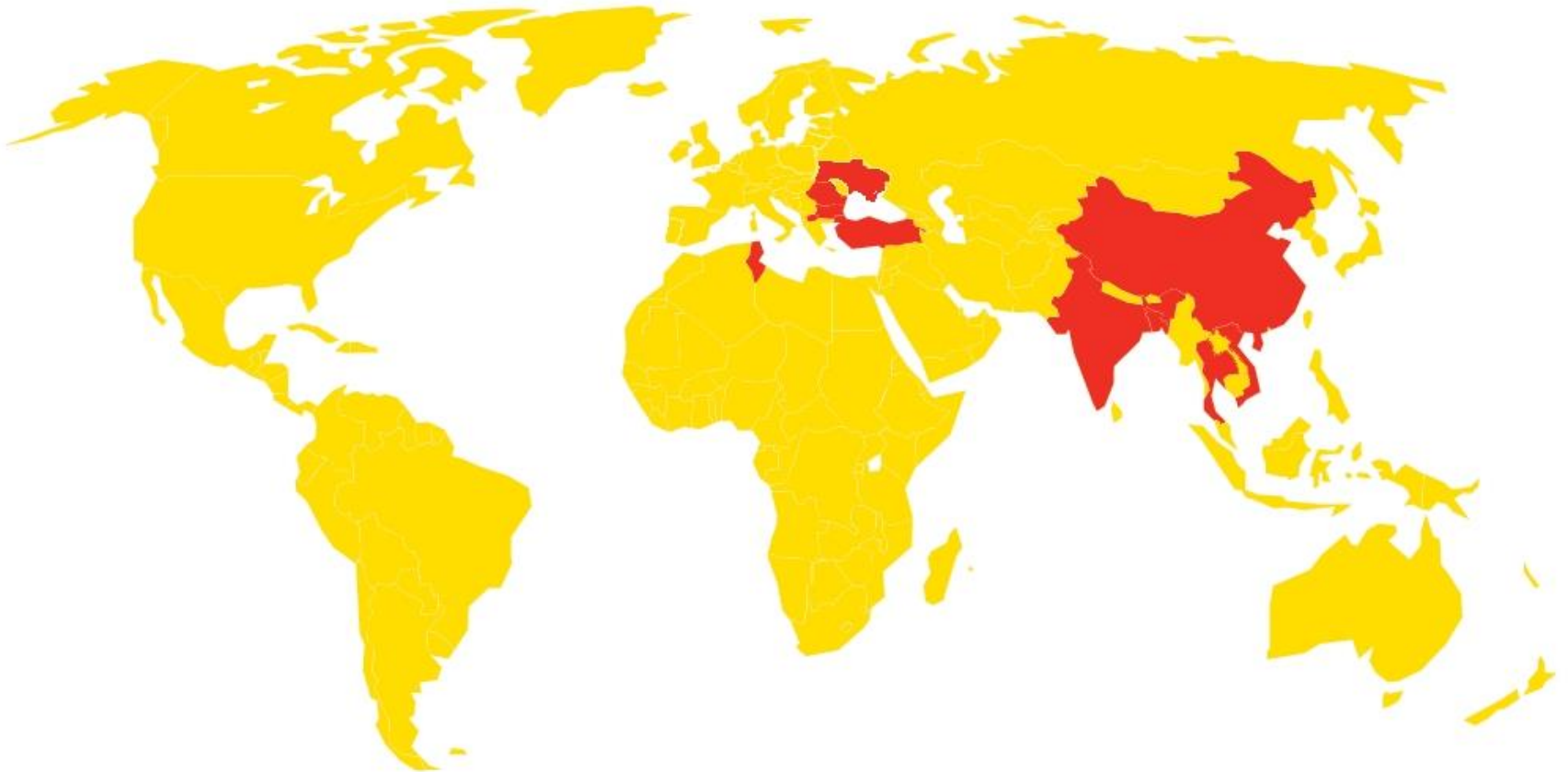
'If we want to ensure 'access to remedy', the aim is not to develop one perfect mechanism for people to access.

If we really want to solve problems, we need to provide **several mechanisms**

Then people can choose the method that best fits their situation, their comfort level, realities on the ground....'



HELPLINES IN 11 COUNTRIES





NATURE OF COMPLAINTS

- Wages, contracts, overtime: most common issues
- Some issues remediated quickly, others can take months of negotiation
- Often several issues in one complaint.



ACCESS TO REMEDY; KNOWLEDGE

FAIR WEAR FOUNDATION FWF 劳工标准

1 自愿择业 2 **自由结社** 3 **禁止歧视** 4 **禁用童工**

5 生活工资 6 **工作时间** 7 **安全健康** 8 **劳资关系**

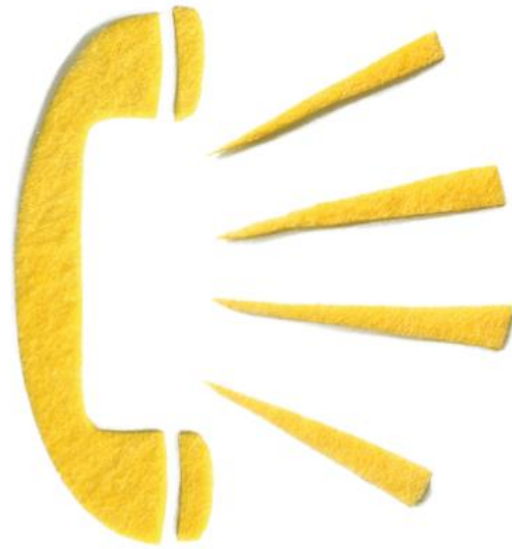
Elements of FWF's Code of Labour Practices



Training is key, not just a poster anymore



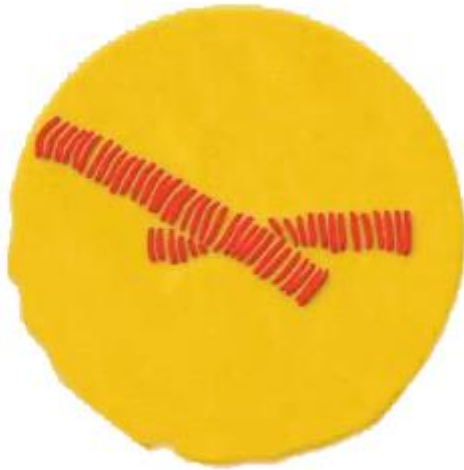
ACCESS TO REMEDY; TRUST



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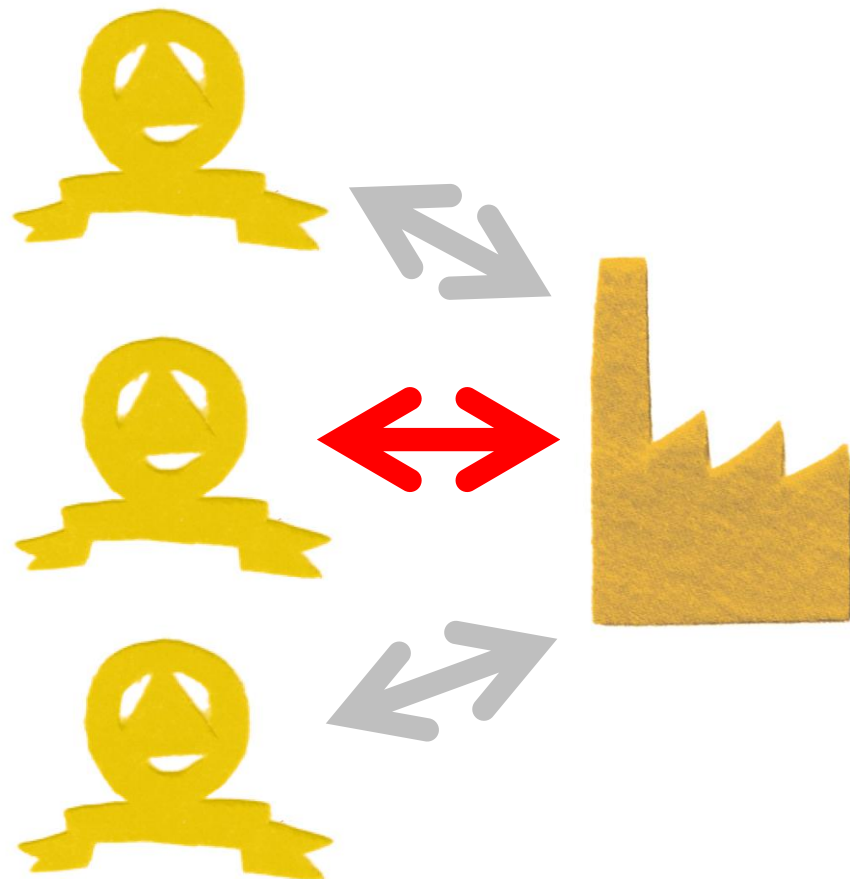
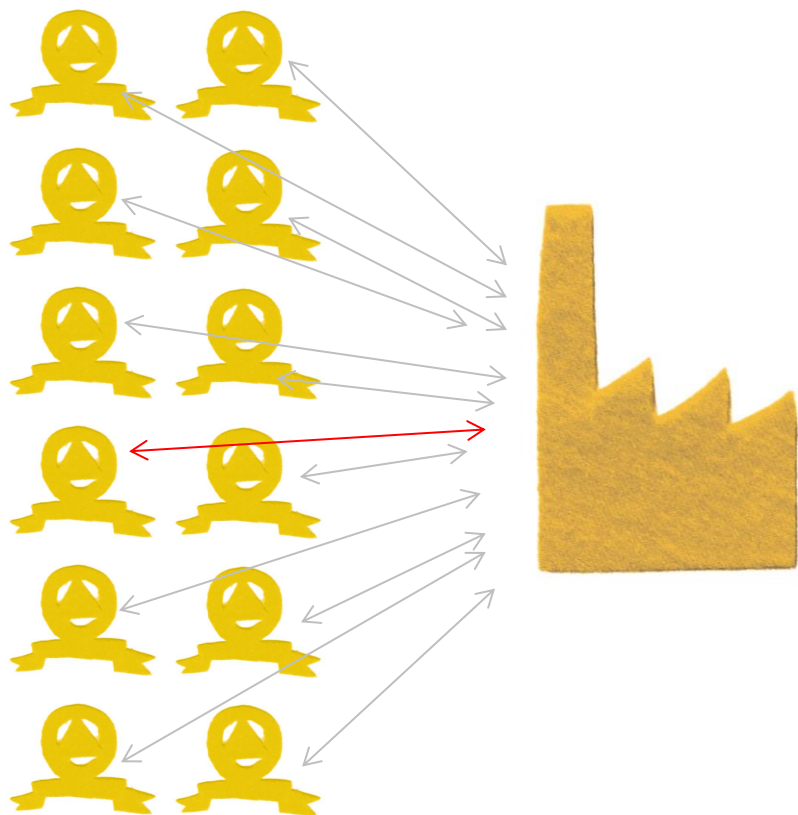


ACCESS TO REMEDY; TIME-BOUND RESOLUTION





ACCESS TO REMEDY; LEVERAGE



Collaboration is key to Access to Remedy.

One system alone cannot address all the problems raised. So we need to work with other access points and leverage points, like OECD contact points, International Trade Union Federations, NGOs, other MSIs, local governments, to ensure true access to remedy.

Looking at how many resources are needed for single cases, collaboration is crucial

We hope that the learning process today contributes to even more effective problem solving.



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